

## Frequently asked questions for “Enjoy Cash Rebate throughout the year by using your KBZ MPU–UnionPay Asia Prestige Debit/Credit Card for payments” campaign

### 1. Who can participate in the campaign?

All KBZ Bank MPU–UnionPay Asia Prestige Platinum Credit Card and KBZ Bank MPU–UnionPay Asia Prestige Diamond Debit holders who make payments using one of the cards can participate in the campaign.

### 2. What is the campaign period for the “Enjoy Cash Rebate throughout the year by using your KBZ MPU–Union–Pay Asia Prestige Debit/Credit Card for payments” campaign?

The campaign period will be from 8.4.2023 to 7.4.2024.

### 3. How do I participate in the “Enjoy Cash Rebate throughout the year by using your KBZ MPU–UnionPay Asia Prestige Debit/Credit Card for payments” campaign?

Cardholders must use their KBZ Bank MPU–UnionPay Asia Prestige Platinum credit card or KBZ Bank MPU–UnionPay Asia Prestige Diamond debit card to make international purchases of at least USD 15 at POS locations or e-commerce websites connected to the Unionpay network (Foodpanda, Facebook payments, ACCA exam fees, Agoda, trip.com, etc.) during the campaign period to be eligible.

### 4. What are the cash rebate amounts?

The monthly cash rebate amounts that can be earned by the cardholders are–

If the total monthly spend per Cardholder is between USD 15.00 and USD 49.99, you will receive a 1% cash rebate.

If the total monthly spend per Cardholder is between USD 50.00 and USD 99.99, you will receive a 1.5% cash rebate.

If the total monthly spend per Cardholder is USD 100.00 or more, you will receive a 2% cash rebate.

**5. What is the maximum amount of cash rebate that can be earned?**

The maximum monthly rebate amount for one card is USD 100.

**6. What is the minimum spending amount to earn 1% cash rebate?**

To earn 1% cash rebate, a minimum of USD 15.00 or equivalent amount must be used.

**7. How can I collect the earned cash rebate amount?**

All cash rebate amounts will be topped up to the cardholder's card directly within 10 working days after the end of each month. The winning amount will not be transferred as cash. The date for receiving the prize may vary due to public holidays or circumstances beyond KBZ Bank's control.

**8. Am I eligible to receive the cash rebate during the whole campaign period?**

Yes. Anyone will be eligible to receive cash rebates during the whole campaign period.

**9. Is there a maximum amount for cash rebate? Is there a limit?**

Maximum rebate amount for one card per month is USD 100. If the customer already earns up to USD 100 during the first month, they are still eligible for the cash rebate amount next month.

